

Case Study

Price & Speed Containers



SNAPSHOT



Client: Price & Speed Containers

Location: Botany, NSW

MyNetFone Products:

- 20 line Virtual PBX
- IP desktop handsets
- Number Porting
- Virtual Fax

CHALLENGE

Price & Speed Containers is an Australian business providing a range of services from containers and forklifts to LED screens and mobile bars. As the business expanded and diversified to cater to numerous market sectors and industries, it began to outgrow its existing location. At the same time, the business' phone system was aging and costs were increasing.

When the time came for the company to relocate to a new office, IT and Web Manager, Andreas Strauss took the opportunity to upgrade the business' communications system, with reliability, cost-effectiveness and performance being the key factors of consideration.

SOLUTION

After a significant amount of research, Price & Speed Containers chose MyNetFone for their business communications needs

Voice & Number Porting

MyNetFone provided a Virtual PBX system with 20 lines and IP desktop handsets. Price & Speed Containers also ported their existing numbers to the MyNetFone network, saving them from having to distribute a new number to customers, partners and suppliers.

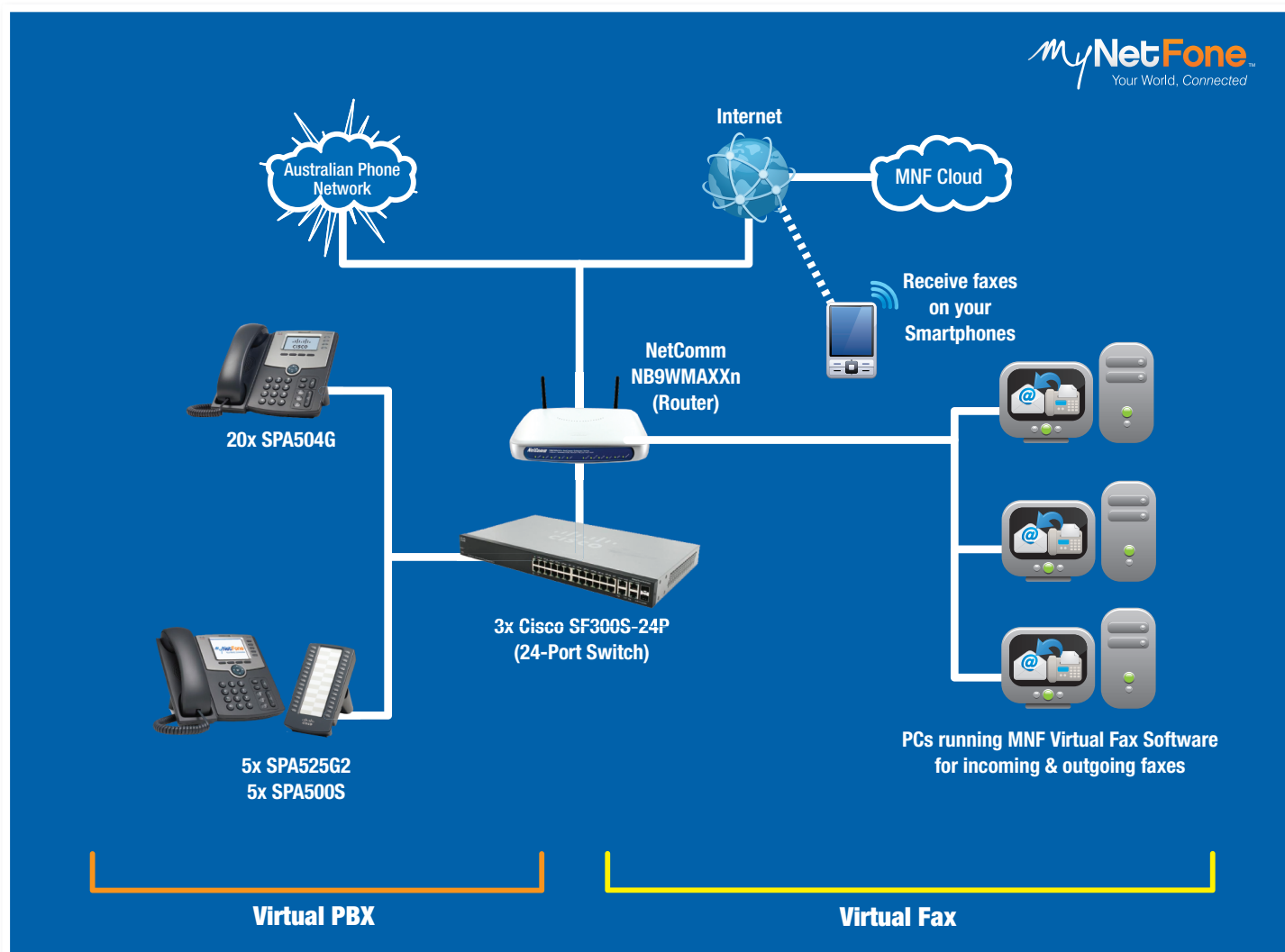
Fax

They also switched to a more eco-friendly Virtual Fax solution, making faxing a much easier and more organised process, with incoming faxes received via email.

Easy Setup

With 'plug and play' handsets, the setup process was simple. "For such a large system with over 28 handsets, the set up went very well with little to no downtime," says the company's IT and Web Manager, Andreas Strauss.





BENEFITS

Price & Speed enjoys the following benefits with their MyNetFone solution:

- An easy-to-use, future-proof phone system with great, clear voice quality.
- True ownership and management of their phone system with the flexibility to make any changes in real-time via the Online Portal, negating the need to make expensive service calls to a technician.
- Increased productivity and efficiency with included features such as hunt groups, extension dialling, auto attendant and more.
- Significant cost savings of up to 75% per month since switching to Virtual PBX.
- Increase in productivity simply by having instant access to incoming faxes via email with Virtual Fax, eliminating the need to walk over to a fax machine to retrieve it.

"Great service for equally great costs - MyNetFone is definitely the way to go for phone systems!"

Andreas Strauss, IT and Web Manager, Price & Speed Containers

To find out more about Virtual PBX & Virtual Fax, please go to:

www.mynetfone.com.au/business

To find out more about Virtual PBX,

call us today:

1300 733 995

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