

Dial-In Numbers



National Number

Australia 1300 012 393

Local Numbers

Adelaide	08 8228 3897	Gold Coast	07 5606 8399
Brisbane	07 3870 1790	Melbourne	03 9522 8198
Canberra	02 6188 5700	Perth	08 9468 7890
Darwin	08 7918 9400	Sydney	02 9816 9901
Hobart	03 6169 1115		

International Numbers

Auckland	09 888 7999	Mexico	0180 0062 3732
Belgium	0800 1011 8	Monaco	800 942 46
Canada	1844 578 5681	Netherlands	0800 023 2289
Chile	1888 0024 0047	New Zealand	800 445 188
China	4001 202 321	Norway	800 150 19
China (TELCOM)	1080 0490 0165	Philippines	1800 1491 0075
China (UNICOM)	1080 0749 0188	Singapore	800 492 2277
Christchurch	03 668 4153	South Korea	0030 8640 089
Denmark	802 535 78	Spain	900 998 314
Fiji	008 006 410	Sweden	0207 928 79
Finland	8006 9681 111	Switzerland	0800 833 653
France	0800 903 143	Taiwan	0080 1644 176
Germany	0800 1840 265	Thailand	0018 0001 2390
Hong Kong	8009 062 23	UAE	8000 492 0070
Indonesia	0018 0349 0071	UK	0808 2349 376
India	0008 0004 01864	USA	8448 838 476
Ireland	1800 201 130	Vietnam (VNPT/VTI)	1201 1464
Italy	800 798 900	Vietnam (VIETTEL)	1228 0731
Israel	1809 490 002	Wellington	04 889 4399
Japan	0053 1250 182	All Other Countries	+61 3 9522 8198
Malaysia	1800 818 612		

Host Reference Guide



In-Conference Keypad Shortcuts

Conference Assistance

Alert Operator

*0*0 (Available in business hours only)

Conference Management

Start Host-Initiated Recording

*2*1

Lock/Unlock Conference

*7

Host-Only Roll Call

*0*6*7

Terminate Conference

*9

In-Conference Participant Count

999#

Host-Only Participant Count

*0*6*6

Mute All Guests

250#

Unmute All Guests

200#

Individual Guest Mute/Unmute

*6

Call Recordings



Recording your conference call

MyNetFone offers a simple solution for recording, storing and retrieving your conference calls, meetings or training sessions.

How to record your conferences

1. Automatic Recording

Set up your account to automatically record all of your conference calls. This way you never have to remember to start recording at the beginning of your conferences.

Call us on **1300 012 406** to set up auto record on your account.

2. On-Demand Recording

The host can choose to start recording manually at any time during a conference.

To start recording, press *2 then *1.

To stop the recording, press *2 then *1 again.

How to access your recording

You can log in to **our portal** using your username and password to download your recordings.

Please note recordings are deleted 28 days after your conference.