

International Roaming Rates

Business Mobile Services

International roaming rates

How to activate roaming

International roaming services are turned off by default, but can be activated at any time prior to travel. To activate roaming please contact your MyNetFone account manager or business customer support. We recommend making contact at least two weeks prior to departure date.

Call us: 1300 733 995

Enquire online: business.mynetfone.com.au/contact

Roaming travel packs

Validity Period	5 Days	10 Days
Price	\$24.00	\$48.00
Included Voice mins	50	100
Included SMS	50	100
Included Data (MB)	150	350

**To find out whether the country you're travelling to is included, see the next page*

International roaming rates

	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8
Voice Call Per minute	\$1.76	\$2.34	\$2.93	\$3.51	\$4.10	\$4.68	\$5.27	\$5.85
Data usage Per MB	\$3.51	\$3.51	\$3.51	\$3.51	\$3.51	\$3.51	\$3.51	\$3.51
Send SMS Per SMS	\$0.88	\$0.88	\$0.88	\$0.88	\$0.88	\$0.88	\$0.88	\$0.88
Receive SMS Per SMS	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Standard MMS (to all national) Per MMS + data per MB	\$0.20	\$0.20	\$0.20	\$0.20	\$0.20	\$0.20	\$0.20	\$0.20
Video MMS (to all national) Per MMS + data per MB	\$0.39	\$0.39	\$0.39	\$0.39	\$0.39	\$0.39	\$0.39	\$0.39
Video MMS (to all international) Per MMS + data per MB	\$0.91	\$0.91	\$0.91	\$0.91	\$0.91	\$0.91	\$0.91	\$0.91
Standard MMS (to all international) Per MMS + data per MB	\$0.65	\$0.65	\$0.65	\$0.65	\$0.65	\$0.65	\$0.65	\$0.65

International roaming zones

International destinations are grouped into different pricing zones. To calculate pricing, find your destination 'zone' below, and then cross-reference with the rates table.

Country / destination	Zone designation	IR Travel Pack	Conditions
Austria	4	Yes	
Belgium	6	Yes	
Bolivia	5	No	
Brazil	5	Yes	
Bulgaria	5	Yes	
Canada	4	Yes	
Cambodia	4	No	
China	5	Yes	
Cook Islands	4	No	
Croatia	7	Yes	
Czech Republic	7	Yes	
Denmark	2	Yes	
East Timor	3	No	
Egypt (Arab Republic)	7	Yes	
Estonia	5	Yes	
Fiji	3	Yes	
Finland	1	Yes	
France	3	Yes	
Germany	2	Yes	
Greece	2	Yes	
Guernsey (UK)	2	Yes	
Hong Kong	3	Yes	
Hungary	4	Yes	
India	5	Yes	Limited to Delhi, Mumbai & Uttar Pradesh West.
Indonesia	6	Yes	
Ireland	3	Yes	
Isle of Man (UK)	2	Yes	
Israel	6	Yes	
Italy	2	Yes	
Japan	4	Yes	
Kenya	7	No	
Kuwait	8	No	
Latvia	6	Yes	
Lithuania	7	Yes	
Luxembourg	2	Yes	
Macedonia (Former Yugoslav Rep)	4	Yes	

Country / destination	Zone designation	IR Travel Pack	Conditions
Malaysia	2	Yes	
Malta	8	No	
Mexico	7	Yes	
Netherlands	3	Yes	
New Caledonia	2	No	Data and MMS services not available for New Caledonia from 1/8/2017
New Zealand	1	Yes	
Nigeria	3	Yes	
Norway	2	Yes	
Palestine	6	No	
Papua New Guinea	5	Yes	
Philippines	4	Yes	
Poland	6	Yes	
Portugal	2	Yes	
Qatar	7	Yes	
Republic of Korea	3	Yes	
Romania	6	Yes	
Russia	8	Yes	
Samoa	5	Yes	
Singapore	1	Yes	
Slovak Republic	4	Yes	
South Africa	1	Yes	
Spain	5	Yes	
Sri Lanka	7	Yes	
Sweden	3	Yes	
Switzerland	4	Yes	
Taiwan	2	Yes	
Thailand	3	Yes	
Tonga	2	Yes	
Turkey	6	No	
UAE	5	No	
UK	2	Yes	
USA	4	Yes	
Vanuatu	2	Yes	
Vietnam	2	No	

Questions

For more information on international roaming services, call rates and plan inclusions please contact your MyNetFone representative on **1300 733 995**.